

WHO WE ARE

The DOE Cyber-Forensic Laboratory is operated by Windermere, An Essex Corp. Company, on behalf of, and funded by, the U.S. Department of Energy OCIO.

Our examiners are experienced former federal agents and former federal computer forensic examiners with many years experience in the field of computer forensic examinations.

We are NOT law enforcement investigators. We are computer scientists trained in the discipline of computer forensic science. Our job is to report to the requestor the contents of computer media. We have no vested interest in the results of our examinations.



CFL members hold one or more of the following:

- The High-Tech Crime Network's Certified Computer Forensic Technician Certification (Basic or Advanced) or the Certified Computer Crime Investigator Certification (Basic or Advanced).
- CompTIAA+Hardware Technician Certification so we can work on your computer **without** voiding your manufacturer's warranty.
- DOD Computer Investigations Training Program Certifications.

WHAT IS THE CFL

Training Team

- develops specialized cyber-security training for your organization

Incident Response Team

- deploys on short notice anywhere and everywhere DOE operates to provide on-site support to your organization.
- provides assistance with evidence search and seizure following the DOJ Guidelines for seizing computers and related media
- performs on-site examinations of media in support of special access programs and special projects when requested

Evidence Custodial Team

- ensures the integrity of the chain of custody from seizure to final disposition
- maintains an evidence inventory and electronic database for all evidence in house

Media Examination Team

- develops forensic examination plan custom tailored to the requirements of your case
- creates a forensically sound image of your original media and this image to optical media
- conducts an exhaustive examination of your media using accepted forensic processing principles and procedures
- can perform extreme data recoveries that require opening the drive in a sterile, particulate free environment, such as drive head removal, cleaning and replacement

WHY USE THE CFL

COST

- The CFL's services are provided at **no cost** to all DOE organizations.
- An examiner will replace any media that must be taken into custody as evidence at the time of seizure at **no cost** to the requestor.

CONFIDENTIALITY

- The CFL report goes **only** to the requestor unless you request otherwise.
- The CFL maintains its own facility. Your information does not leave CFL control.

COMPETENCE

- You may only get one chance at recovering the data you've lost, preserving evidence in a crime or data involving national security matter. **Let us do it right.**
- Our non-invasive methods not only preserve evidence, but also enable us to retrieve and recover lost data using proven techniques.
- We have been trained as inquiry officials, and consider ourselves a management tool for fact finding, not fault.

WHEN SHOULD YOU USE OUR SERVICES

- When discreet, unbiased, computer forensic support is required.
- When computer security self-assessments such as vulnerability evaluations, technical research, or studies are needed.
- When computer security training is needed.
- When you've just accidentally deleted a file regardless of the operating system.
- When you need to recover data from any type of media.

The CFL is available 24x7x365 to provide cyber-forensic support wherever it is needed. The best time to call is as soon as you identify a need for our expertise.

SUBMIT A REQUEST

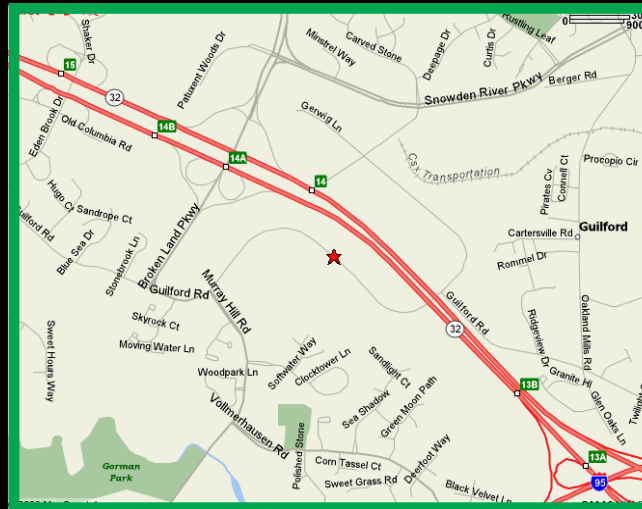
To submit a request, please go to our web site, <http://cfl.energy.gov> and click the "Submit Request" link.

Just answer a few simple questions to register and fill out a request form. That's all there is to it! Submit the request form and a CFL staff member will contact you.

HOW TO SEND US YOUR MEDIA

When you contact us we can walk you through the process of establishing the chain of custody. We can forward an electronic copy of our Chain of Custody forms to if needed. We'll provide instructions on packing your evidence.

WHERE IS THE CFL



The CFL is located in Columbia, Maryland, an hour's drive North from the Forrestal Building in Washington, DC and an hour East of the DOE Headquarters in Germantown, MD.



**Cyber-Forensic
Laboratory**

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U.S. Department of Energy



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